

Operating Engineers' Local No. 428 Trust Funds

Health & Welfare Pension

Vacation

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Dear Participant,

This Participant Notice will advise you of certain material modifications that have been made to the Operating Engineers Local No. 428 Health and Welfare Trust Fund (the "Fund"), effective September 1, 2022.

As Trustees of the Fund, we regularly review the health plan coverage offered to you and your dependents. Our goal is to ensure we're offering the best coverage and benefits available, at costs that are affordable for you and sustainable for the Fund.

As part of this year's review, we're making the following important changes to your health care coverage. **These changes begin September 1, 2022:**

- **Blue Cross Blue Shield of Arizona (BCBSAZ) will administer your medical claims and facilitate payment to your health care providers.**
 - Starting September 1, 2022, contact BCBSAZ if you have questions about your medical benefits or the status of a claim for claims with a date of service of September 1, 2022 or after.
 - Continue to contact Zenith American Solutions for questions on medical claims with a date of service before September 1, 2022.
- BCBSAZ will collect accumulator reports from Zenith so deductibles and out-of-pocket maximums already paid for the 2022 policy year are loaded onto their system.
- **BCBSAZ will continue as the PPO network.** Under BCBSAZ's PPO network, you can select lower-cost, quality network primary doctors, specialists, hospitals, laboratories and other health care facilities—and pay less for care than from out-of-network providers.
 - By moving to the BCBSAZ medical benefit administration platform, you and your dependents will have access to the national BCBS BlueCard PPO network which will provide more access to in-network providers and provides access to in-network care both in Arizona and out-of-area.
- **BCBSAZ will replace American Health Group as the administrator of the utilization management, precertification, and case management programs.**
 - **Beginning September 1, 2022**, the Fund will adopt BCBSAZ's standard list of services requiring precertification. There is a \$500 penalty for failure to pre-certify services. When you use in-network providers, the penalty applies to the provider. When you use non-network providers, the penalty applies to the member.
- **BCBSAZ will provide telehealth services through their BlueCare Anywhere program**, replacing telehealth services currently provided under Teladoc.
- **BCBSAZ will partner with HealthEquity to administer your Health Reimbursement Account (HRA).**

What *Isn't* Changing

- The medical plan of benefits, such as the deductible, coinsurance, and out-of-pocket maximums are not changing.

- **Zenith American Solutions** will continue handling benefits eligibility administration and qualified status changes that affect benefits coverage (e.g., marriage, divorce, newborn/newly-adopted children).
- **OptumRx** will continue as the pharmacy benefit manager and network administrator for the plan's prescription drug program (retail, mail order, and specialty pharmacy benefits).
- The dental benefits will continue being administered by **Delta Dental** (for the Indemnity Dental Plan) and **Sun Life** (for the Prepaid Dental Plan).
- The vision benefits will continue being administered by **VSP**.
- The Employee Assistance Program (EAP) benefit will continue being administered by **Mines & Associates**.
- The weekly short-term disability benefits will continue being administered by **Zenith American Solutions**.
- The life and accidental death and dismemberment (AD&D) insurance plans will continue being administered by **Ullico**.

Here's what you can do now

- **Visit BCBSAZ at www.AZBlue.com to find medical providers in BCBSAZ PPO network.** Select "Find a Doctor" to check whether your physicians or other providers participate in the **BCBSAZ PPO** network. BCBSAZ PPO network is very large, so it's likely your current providers are in the BCBSAZ PPO network. But you need to check to be sure!

More information coming!

Keep an eye on your home mail for more information arriving later this month. You'll receive a Welcome Kit from BCBSAZ that includes your new medical ID card from BCBSAZ. Your new ID cards will show your new plan member number. After September 1, 2022, you can call the number on the back of your BCBSAZ ID card or visit www.AZBlue.com to access for any claims, benefits, or provider questions.

Watch your mail for these important documents and read them carefully.

Sincerely,

The Board of Trustees

Receipt of this notice does not constitute a determination of your eligibility. If you wish to verify eligibility, or if you have any questions regarding the Plan changes, please contact the Administrative Office.

In accordance with ERISA reporting requirements, this document serves as your Summary of Material Modifications to the Plan and we are advising you of these Plan changes within 60 days of the adoption of those changes.
