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Operating Engineers' Local No. 428  
Trust Funds  
2001 Camelback Road Ste. 350  
Phoenix, Arizona 85015

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PHOENIX, AZ 0

Operating Engineers' Local No. 428 Trust Funds  
HEALTH AND WELFARE | PENSION | VACATION

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**DATE:** December 2022

**TO:** Participants, Beneficiaries, Contributing Employers and Local Unions

**FROM:** Board of Trustees  
Operating Engineers' Local No. 428 Health and Welfare Trust Fund  
Operating Engineers' Local No. 428 Pension Trust Fund  
Operating Engineers' Local No. 428 Annuity Trust Fund  
Operating Engineers' Local No. 428 Vacation Trust Fund

**SUBJECT:** **New Third Party Administrator effective January 1, 2023**

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The Board of Trustees is pleased to notify you that effective January 1, 2023, **Southwest Service Administrators, Inc.** will replace Zenith American Solutions to provide the day-to-day administration of your Health & Welfare Trust Fund, Pension Trust Fund, Annuity Trust Fund, and Vacation Trust Fund. This includes crediting your work activity, managing your hour bank and eligibility for benefits under the Health & Welfare Plan, processing retirement applications, and responding to general questions you might have concerning your retirement benefits from either the Pension Plan or the Annuity Plan.

Blue Cross Blue Shield of Arizona (BCBSAZ) will continue to administer your medical claims and facilitate payment to your health care providers. For questions on medical claims, continue to contact BCBSAZ by visiting [AZBlue.com](http://AZBlue.com) or calling 1-877-475-8440.

After January 1, 2023, if you need to update your address, have questions on your eligibility or need to add dependents, or if you have questions on your benefits in general, you should contact Southwest Service Administrators.

The address and telephone number of the administrator is:

**Southwest Service Administrators, Inc.**

**Walk-In Address**

2550 W. Union Hills Dr., Suite 250

Phoenix, AZ 85027

Phone: (602) 249-3582 Toll-Free: (800) 474-3485

[www.ssatpa.com](http://www.ssatpa.com)

**Health & Welfare**

**Mailing Address**

P.O. Box 43110

Phoenix, AZ 85080-3110

**Pension, Annuity & Vacation**

**Mailing Address**

P.O. Box 43170

Phoenix, AZ 85080-3170

On and after January 1, 2023, all Fund/Plan inquiries should be directed to this new location.